

Resort Services Information Sheet

Dog Suites	Regular Rate, Per Night (Fri-Sun nights, and peak holiday periods)	Value Rate, Per Night (Mon-Thurs nights, excluding peak holiday periods)
Petite Suite A private pavilion with only 10 suites, each 3 ½' x 6 ½' in size, our Petite Suites are designed for toy or small breeds (<i>max 30 pounds total weight, no more than 3 dogs per suite</i>) who prefer a quieter environment with dogs of their own size and demeanor, away from the larger suite pavilions. All Petite Suites include a comfortable bed for each pet with a fleece cover.	\$29 (1 dog) See "Multi-Pet Discounts" below	\$26 (1 dog) See "Multi-Pet Discounts" below
TLC Suite Designed for older pets, sensitive pets, or pets with special needs (maximum of 2 dogs per suite, based on size), our TLC pavilion houses only 5 suites, each 4 ½' x 8 ½' in size, away from the larger suite pavilions. The TLC room is directly off of the main staff corridor with a full-width viewing window, so our staff members can unobtrusively check in on your pet frequently throughout the day. All TLC Suites include a comfortable bed for each pet with a fleece cover.	\$39 (1 dog) See "Multi-Pet Discounts" below	\$34 (1 dog) See "Multi-Pet Discounts" below
Pavilion Suite Our Pavilion Suites are large, 4 ½' x 7' indoor suites suitable for dogs up to 100 pounds, or for multi-dog households. Pavilion Suites feature a comfortable bed for each pet with a fleece cover.	\$39 (1 dog) See "Multi-Pet Discounts" below	\$34 (1 dog) See "Multi-Pet Discounts" below
Pavilion Patio Suite Identical to the Pavilion Suite above with all the same amenities, but with the addition of an adjoining 4 ½' x 7' outdoor patio. The patio doubles the size of the suite and features a view of the mountains and our spacious play yards.	\$44 (1 dog) See "Multi-Pet Discounts" below	\$39 (1 dog) See "Multi-Pet Discounts" below
Elite Suite Our most spacious suite available; the interior of an Elite Suite is 7' wide by 7' long, giving your dog(s) lots of space to lounge in comfort. Ideally suited to giant breeds, multi-dog households, or those who just prefer a life of luxury, our Elite Suites feature a comfortable bed for each pet with a fleece cover, and in most suites, a flat-panel TV playing your pet's favorite Animal Planet shows. For our Elite Suite guests, we also include an extra outdoor walk each day.	\$50 (1 dog) See "Multi-Pet Discounts" below	\$45 (1 dog) See "Multi-Pet Discounts" below
Elite Patio Suite Identical to the Elite Suite above with all the same amenities, but with the addition of an adjoining 7' x 7' outdoor patio. The adjoining patio doubles the size of the suite and features a view of the mountains and our spacious play yards.	\$55 (1 dog) See "Multi-Pet Discounts" below	\$50 (1 dog) See "Multi-Pet Discounts" below
Cat Suites	Regular Rate, Per Night (Fri - Sun nights, and peak holiday periods)	Value Rate, Per Night (Mon-Thurs nights, excluding peak holiday periods)
Kitty Condo Kitty Condos, a roomy 39"H x 35"W x 25"D, feature a raised perch, comfy fleece bed, and your kitty's choice of toys – sure to please even the most finicky feline! Includes a daily romp in our cat play atrium. Kitty Condos are suitable for single cats, or two small kittens, only.	\$18 (1 st cat) See "Multi-Pet Discounts" below	\$15 (1 st cat) See "Multi-Pet Discounts" below

<p>Penthouse Suite For the cat who demands the best, our spacious four-level 78"H x 40"W x 32"D Penthouse Suites are more than twice the size of our Kitty Condos and feature a private bathroom area on the lower level, a secret hiding spot, raised perches, toys (crinkle balls, fake mice, balls with bells or feather dangles – your cat’s choice) and a comfy fleece bed. A daily romp in our cat play atrium is included.</p>	<p>\$28 (1 cat) See “Multi-Pet Discounts” below</p>	<p>\$25 (1 cat) See “Multi-Pet Discounts” below</p>
<p>Multi-Pet Discounts</p>	<p>2nd Pet, same suite</p>	<p>3rd or 4th Pet, same suite</p>
<p>Have more than one pet? We believe that even pets in multi-pet households deserve the best resort vacation, too! The following discounts apply to pets from the same family who share the same suite during their resort stay.</p> <p>NOTE: In most cases, a 3rd and 4th dog in the same suite will be limited to larger suites and to medium or small dogs, to assure that each dog has the appropriate amount of space and comfort during his stay. The number of dogs allowed per suite is subject to the discretion of management and is based on the size of the suite, the size of the dogs and the dogs’ temperaments.</p>	<p>50% off the 1st pet price</p>	<p>80% off the 1st pet price</p>
<p>Special Services for Dogs Only</p>	<p>Fee</p>	
<p>Doggie day care (interactive) While in supervised play groups, dogs enjoy our 1,000 square foot Activity Center, more than one acre of play yards and dog-friendly playground equipment. Some restrictions apply; must complete a pre-assessment interview, and must be spayed or neutered if older than 6 months. Doggie day care is a great way to enrich your pet’s resort experience during his stay. And, day care is also perfect for the non-boarding pet who could use some dog friends, is destructive at home, is highly active, or when your house is being remodeled or you’d just like some “down time” to yourself.</p>	<p>\$16 per day for boarding dogs \$25 per day for non-boarding dogs \$15 one-time pre-assessment interview fee, applied to pet’s first day if he or she is approved</p>	
<p>Water Park Play Session For dogs who love the water, we’ll share 30 minutes of supervised splash and play activities with your dog in our Splash & Play Water Park. Dogs are never, ever left unattended in the water park – their safety is our first priority.</p>	<p>\$20 for 30 minutes (1 or 2 dogs)</p>	
<p>Special Services for both Cats and Dogs</p>	<p>Fee</p>	
<p>Day boarding (non-interactive) If you’d like your pet to be cared for away from your home during the daytime only, we offer day boarding on a space-available basis. Your pet will be able to lounge comfortably in a suite and dog day boarders will be taken outside twice during the day. Day boarding is perfect for those situations when it’s not suitable for your pet to be at home during the day, such as when hosting daytime guests, having your home remodeled, or on landscaping or pool-cleaning days (so that your pet can never be let out of the yard accidentally), or when you just need a little R&R for yourself.</p>	<p>\$20 per day for non-boarding dogs \$12 per day for non-boarding cats</p>	
<p>Individual Play Session Your pet will enjoy 20 minutes of one-on-one attention from one of our loving staff members; dogs can play ball, Frisbee, try out our agility equipment, or explore our large play yards. Cats will enjoy playing laser light chase, hide-and-seek in our cat tunnel, or circle ball batting.</p>	<p>\$7.00 for 20 minutes (1 or 2 pets)</p>	
<p>Cuddle Time Some pets just like to snuggle! A staff member will spend 20 minutes of quiet time cuddling, petting, brushing, giving belly rubs, or even reading to, your pet. Just let us know what soothes and relaxes your pet, and we’ll be glad to share this special time together.</p>	<p>\$7.00 for 20 minutes (1 or 2 pets)</p>	
<p>Internet PetCam Available on a limited basis in select suites, our Internet PetCams allow you to log on from any computer, anywhere an Internet connection is available, and view your pet between approximately 7:00 am and 8:00 pm, Phoenix time.</p>	<p>\$5.00 per calendar day</p>	

Mandatory Fees	Fee
<p>Going-Home Bath (dogs only) When your dog runs into your arms at pick-up time, we want him to smell fresh and clean! After playing hard and rolling around in our play yards or spending time around lots of other dogs, your dog can pick up dirt and odors that are best left behind with us. While we recommend that all dogs have a bath on their check-out day, we require a going-home bath for dogs who stay a minimum of three nights at the resort. NOTE: Does not include de-matting, clipping or special products for skin conditions; these and other upgraded services available for an additional fee.</p>	<p>\$25.00: Dogs under 40 pounds \$35.00: Dogs over 40 pounds Required for stays of 3 nights or more</p>
<p>Flea and Tick Treatment (dogs only) For the benefit of all guests, we want to make sure that our resort remains “pest-free”; as a precaution, we require that all dogs receive the Frontline flea & tick treatment upon arrival. This requirement may be waived by supplying a note from your veterinarian which states that your pet receives regular parasite prevention or is parasite-free, or that this treatment is medically contraindicated for your pet.</p>	<p>\$15.00 per dog</p>

Grooming Services

We offer a full selection of salon and spa services; please call us for further information about our grooming services!

Included (Free!) Services and Amenities

Comfortable bed for each pet with fleece bedding	NO charge
Azmira (holistic, human grade, super premium) or Nutro premium pet food	NO charge
Option: Your pet’s own food (dry and pre-portioned or canned) served 2x/day	NO charge
Three outdoor trips for dogs each day	NO charge
Resort Enrichment (in-suite comfort or activity-based toys, turndown treats)	NO charge
Daily cat atrium play time	NO charge
Dispensing of oral medications or topical treatments	NO charge

Vaccination Requirements

Cats	Current FVRCP vaccine; <u>OR</u> titer test results within last 60 days showing adequate immunity; <u>OR</u> letter from veterinarian stating your cat is in compliance with his/her preferred vaccination protocols.
Dogs	Rabies vaccine; <u>AND</u> Bordetella, administered within last 6 months <u>AND</u> Distemper and Parvovirus vaccine <u>OR</u> titer test results within last 60 days showing adequate immunity; <u>OR</u> letter from veterinarian stating your dog is in compliance with his/her preferred vaccination protocols.

NOTE: Vaccines must be administered by a licensed veterinarian (home vaccinations not accepted) at least 7 days prior to check-in, and records must be received by us at least 72 hours prior to check-in). Vaccine records may be faxed to us by your veterinarian ahead of time, to (602) 993-5566.

Please refer to our website, www.secondhomepetresort.com, for a current and complete list of all our resort policies.
747 East Thunderbird Road, Phoenix, AZ 85022 P: 602.997.6600